202 OPEN SEASON MATERIALS

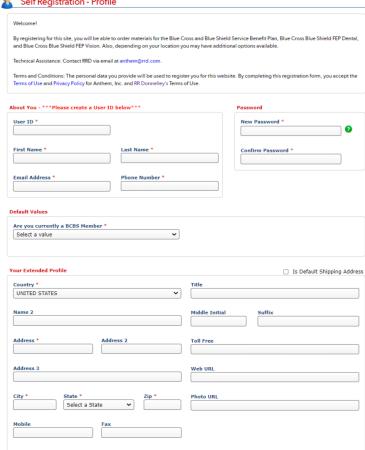
Member Material Access

https://custompoint.rrd.com/benefitmaterials



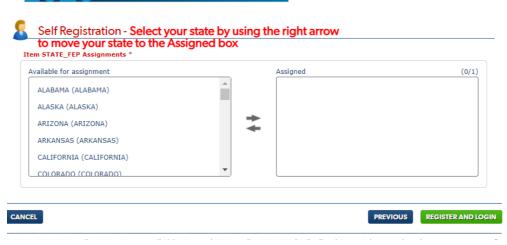
Complete the registration fields marked with a *



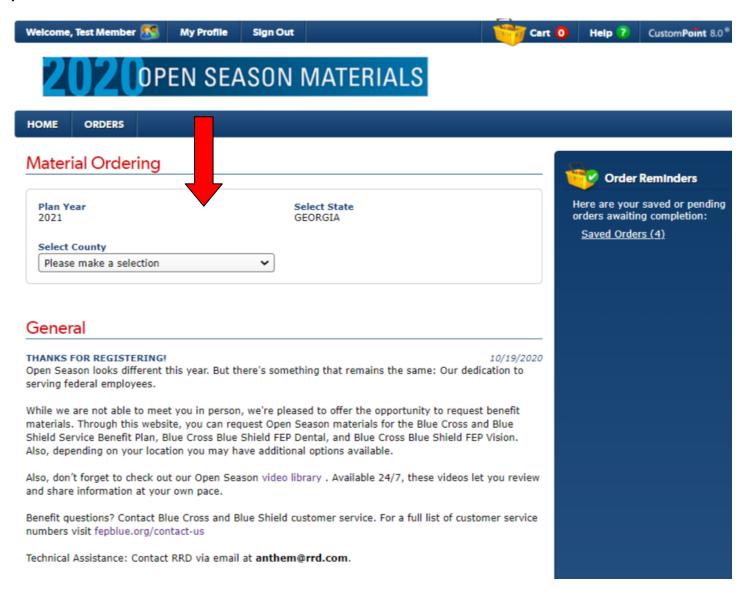


Select YOUR state by highlighting the state and using the right arrow to move it to the Assigned box on the right. Only one state may be selected.

202 OPEN SEASON MATERIALS



Use the Material Ordering wizard to select your county and click Find. The materials available will then populate for you to select.

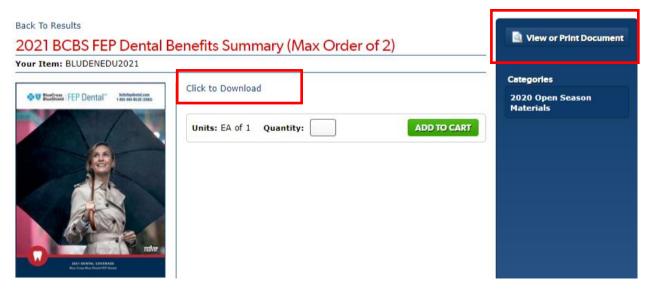


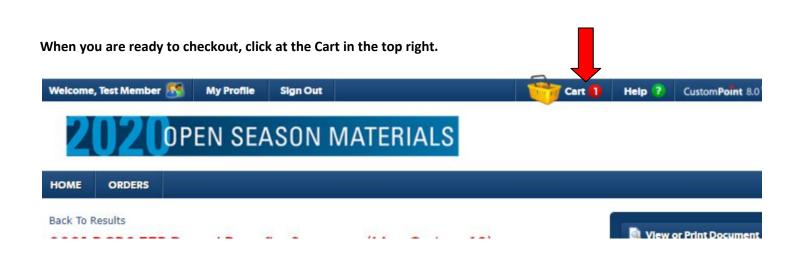
Click on the item that you would like to select.



For the digital version of the item, select "Click to Download" or "View or Print Document".

If print is available for the item, enter the quantity and "Add to Cart".

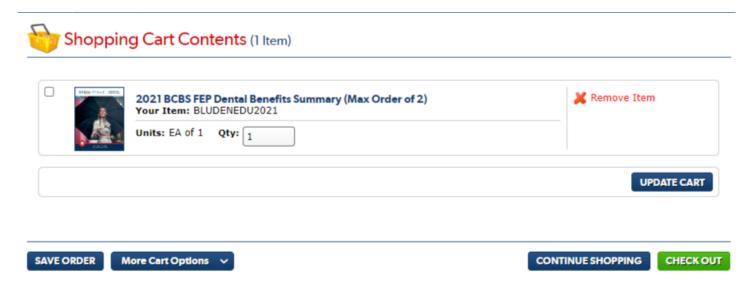




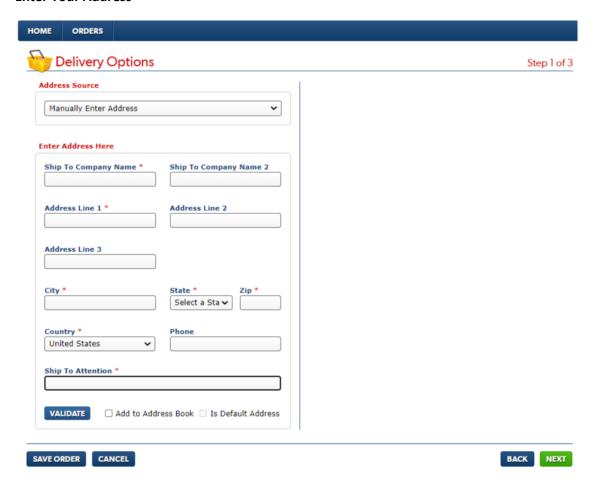
Click Check Out if you are ready to complete your order.

Click Continue Shopping if you need to add more items to your cart.

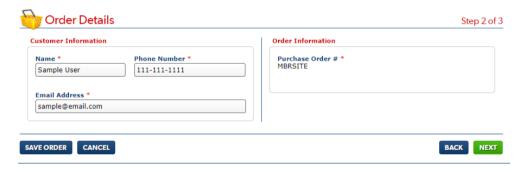
Click Save Order if you need to return later to finish your order.



Enter Your Address



Click Next.



Click Submit Order.



You will get a confirmation and Sales Reference Number. An email will also be sent to you with your confirmation. Upon shipment you will get an email with tracking information.



Sales Reference Number: 58864800

Thank you. Please save the above Sales Reference Number, it can be used to track your order in our order status module. You may also wish to Print this Order Confirmation for your records. Thank you for your business!



To see status of orders, go to the Orders Menu > New Order Search.



If you have any questions on using the site, please reach out to anthem@rrd.com.

Benefit questions? Contact Blue Cross and Blue Shield customer service. For a full list of customer service numbers visit <u>fepblue.org/contact-us</u>